



ALTERNATOR & STARTER WARRANTY RETURN FORM

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Diagnosis of the appearance of the Alternator or Starter can be an effective method of determining the conditions under which it was operating. With the results of the diagnosis it is possible to identify the cause of the problem.

Please fill out this form as complete as possible. Alternator or Starter complaints without this (filled out) form can not be taken into consideration.

Date - - (dd-mm-yy)

1 General information

Name

Address

Country

Contact person

Tel. No. 1 E-Mail

2 Vehicle & AC Compressor data

	Vehicle information		Part information
Maker	<input type="text"/>	Part number	<input type="text"/>
Model	<input type="text"/>	Production code	<input type="text"/>
Model year	<input type="text"/>	Installation date	<input type="text"/>
Engine + code	<input type="text"/>	Removal date	<input type="text"/>
VIN Number	<input type="text"/>	Installation mileage	<input type="text"/>
		Removal mileage	<input type="text"/>

3 Problem description

	Alternator		Starter		
	Yes	No	Yes	No	
Fault indicator light on	<input type="checkbox"/>	<input type="checkbox"/>	Starter working	<input type="checkbox"/>	<input type="checkbox"/>
Loading	<input type="checkbox"/>	<input type="checkbox"/>	Starter switch working	<input type="checkbox"/>	<input type="checkbox"/>
Battery condition ok?	<input type="checkbox"/>	<input type="checkbox"/>	Ignition switch working	<input type="checkbox"/>	<input type="checkbox"/>
Wiring and connectors ok ?	<input type="checkbox"/>	<input type="checkbox"/>	Wiring and connectors ok ?	<input type="checkbox"/>	<input type="checkbox"/>
Noise	<input type="checkbox"/>	<input type="checkbox"/>	Battery condition ok ?	<input type="checkbox"/>	<input type="checkbox"/>
External damage	<input type="checkbox"/>	<input type="checkbox"/>	Noise	<input type="checkbox"/>	<input type="checkbox"/>
			External damage	<input type="checkbox"/>	<input type="checkbox"/>

Brief description of the trouble

Under what conditions did the trouble occur ?

How did you remark the trouble

Weather conditions

Outside Temperature

Who fitted the Unit

Other information or comments:

= minimum required information needed for a correct investigation by DNEU - Technical Service