

Continental Trading GmbH  
 Sodener Str. 9  
 D-65824 Schwalbach

Internet: <http://www.vdo.com> | <http://www.vdo.de> | <http://uk.vdo.com>

\* Mandatory field

## Customer

<p>* Customer name:</p> <p>* Customer no.:</p> <p>* Contact person:</p> <p>* Address:</p> <p>* ZIP code / city:</p> <p>* Phone:</p>	<p>Customer name:</p> <p>(End-user)</p> <p>Contact person:</p> <p>Address:</p> <p>ZIP code / city:</p> <p>Phone:</p>
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## Details

<p>* Delivery date:</p> <p>* Invoice number:</p>	<p>* Claim date:</p> <p>Claim number:</p>
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## Product information

<p>* Part number:</p> <p>Description:</p> <p>Production date: (if applicable)</p>	<p>* Quantity:</p> <p><input type="checkbox"/> New product</p> <p><input type="checkbox"/> Stock product</p>
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## Vehicle information

## Mounting

<p>* Vehicle manufacturer / model:                    / (e.g. BMW / 3 Touring E46)</p> <p>* Vehicle type: (e.g. 325i)</p> <p>* Fuel type (Gasoline, Diesel, etc.):</p> <p>* Engine (kW / ccm):                                    /</p> <p>* Engine code:</p> <p>* Month/Year of vehicle construction:</p> <p>Chassis number:</p> <p>Vehicle ID (KBA / TecDoc K-Type):                    /</p>	<p>* Mounting date:</p> <p>* Dismounting date:</p> <p>* Odometer reading (mounting):</p> <p>* Odometer reading (dismounting):</p> <p><u>* Mounted by:</u></p> <p><input type="checkbox"/> OEM dealership (e.g. VW, BMW, ...)</p> <p><input type="checkbox"/> Independent workshop</p> <p><input type="checkbox"/> Private person</p> <p><u>* Failure detected by:</u></p> <p>OEM diagnostics tool:</p> <p>Multi brand diagnostics tool:</p> <p>Test result/failure report:</p> <p>Other:</p>
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# Problem description

<input type="checkbox"/> * Visible defect/problem * DETAILED description:  OR <input type="checkbox"/> * Non visible defect/problem * DETAILED description:
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## Attachment

- Pictures of the part and the packaging are required in every case (showing the part number / the failure, if visible / etc.).

* Attachment:
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## Notes

- Defective products must not be sent back without individual return authorisation from Continental.
- Data will be stored for internal use only.

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## Result (filled in by Continental)

Report of: Department: Authorised person:	<input type="checkbox"/> Claim not accepted! Comment: <input type="checkbox"/> Claim accepted! Comment:
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